



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NK

C A No. Applied For Complaint No. 61/2023

In the matter of:

FarzanaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 28th March, 2023

Date of Order: 03rd April, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of ownership proof required. Complainant, pleading that respondent has wrongly concluded that ownership proof is required, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.

Complaint No. 61/2023

2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. E-46/D-35/70, Jain Mandir, Dilshad Colony, Jhilmil, Delhi-95 vide application no. ONGTR2812221222 but respondent rejected his application for new connection on the pretext of ownership document required. Therefore, complainant's application for release of new connection may be granted.
3. OP in its reply briefly submitted that the complainant applied for fresh electricity connection at premises no. E-46/D-35/70, Jain Mandir, Dilshad Colony, East Delhi-95 vide application no. ONGTR2812221222 on 28.12.2022 wherein complainant was asked to file ownership documents which complainant failed to produce despite ample time given to them.
4. Case was put up for hearing on 28.03.2023, when representative of the complainant was present and submitted withdrawal letter stating therein that he wishes to withdraw his complaint.
5. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.

File be consigned to Record Room.

~~(P.K.SINGH)
CHAIRMAN~~


(S.R. KHAN)
MEMBER-TECH


(P.K.AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

Attested True Copy


Secretary
CGRF (BYPL)